



April 26th, 2022

**Subject: Raw Material Change – Violet Pigment HC5000**

Dear Valued Customer:

We are writing to inform you of a change that impacts a product you purchase from Henkel. A supplier of violet pigment used in BERGQUIST GAP PAD TGP HC5000 has informed Henkel that this material will not be available until further notice. As a result, Henkel has made the decision to no longer provide this pigment in the formulation. After removing the pigment, this material will exhibit its natural gray color. Henkel expects no change to fit, form, or function of the product.

Thank you for your support with our products and we are looking forward to your continued business. Please direct any questions to your local Henkel Sales Representative.

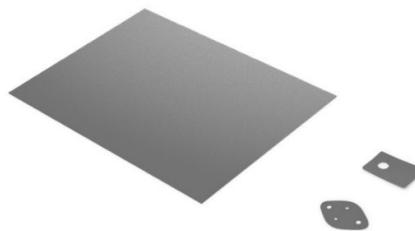
With Best Regards,

A handwritten signature in black ink that reads "Andy Kueck".

Andy Kueck,  
Regional Product Manager - Thermal



*Figure 1- Violet HC5000*



*Figure 2 - Gray HC5000*